

Immigrant Community Survey (English)

Washington State is working on new health insurance coverage options for undocumented immigrants. The Immigrant and Refugee Health Alliance wants to hear about your experience with health insurance and health care. Your thoughts will help shape the state's outreach and enrollment efforts once the coverage options become available. **Your responses are anonymous and confidential. You will not be asked for any personally identifiable information.**

1. If free or low-cost health insurance was available, how likely would you or your family be to enroll?

Very Likely

Uncertain

Very Unlikely

Likely

Unlikely

2. What might prevent you from getting free or low-cost health insurance? (Check all that apply)

I am concerned about the cost

I am unsure of the value of insurance as it applies to me / my family / my circumstances

I am not comfortable giving my information to a government entity because of deportation concerns

It is difficult to understand insurance plans and what is covered without assistance

Enrolling in insurance is too complicated and I do not have assistance

It is difficult to navigate the online insurance website

I am not comfortable entering my information on a website

Other (please specify)

None of the above.

3. What resource would be most helpful when enrolling in health insurance? (Select one)

Navigating the website and submitting my application

Assistance selecting a plan suited to my needs

Easy to understand descriptions of what is covered by the health insurance plan

In-person assistance in my own language

In-person assistance from someone in my community

4. What is the top barrier preventing you from seeking health care (which includes medical, dental, mental health care and substance use disorder services)? (Check all that apply)

Lack of insurance
Cost
Lack of a usual healthcare provider
Lack of trust of healthcare providers
Fear of deportation
Lack of transportation
Difficulty scheduling appointments to receive care
Lack of appointment availability when not working
Lack of time
Language barrier
Other (please specify)

5. Where do you currently receive health care services? (Check all that apply)

Emergency room
Urgent care
Community clinic
Free clinic
Public health clinic
A private provider's office
Other (please specify)
None of the above

6. What is your country of origin?

Afghanistan	Eritrea
Brazil	Ethiopia
Canada	Ghana
Cambodia	Guatemala
China	Haiti
Colombia	Honduras
Dominican Republic	India
Ecuador	Kenya
El Salvador	Korea
	Mexico

Nicaragua
Nigeria
Peru
The Philippines
Russia
Samoa
Somalia

Turkey
Uganda
Ukraine
Venezuela
Vietnam
Zimbabwe
Other (please specify)

7. What is your preferred language? (Check all that apply)

Amharic
Arabic
Armenian
Bengali
Burmese
Chinese (including Mandarin and Cantonese)
Dari
English
Farsi
French
German
Greek
Gujarati
Haitian
Hawaiian
Hebrew
Hindu
Hmong
Igbo
Ilocano
Italian
Japanese
Khmer
Korean
Laotian
Malayam
Marathi
Marshallese
Navajo
Nepali
Oromo

Pashto
Persian
Polish
Portuguese
Punjabi
Romanian
Russian
Samoan
Serbo-Croatian
Spanish
Swahili
Tagalog (including Filipino)
Tamil
Telugu
Thai
Tigrinya
Torubu
Turkish
Twi
Ukrainian
Urdu
Vietnamese
Yiddish
Other (please specify)

- 8. Is there anything else you want to share?** *Please share any experience or insights you want Washington Health Benefits to be aware of as they develop insurance offerings for undocumented immigrant communities and an effective outreach campaign.*

We recognize the next question may make you uncomfortable. We ask it because we want to be sure that we can interpret this survey to make the most accurate statements about the needs of undocumented immigrants. Please know that your survey responses are confidential and will **never** be linked to you.

- 9. Are you a citizen?**

Yes

No

- 10. If no, are you a lawful permanent resident with a green card?**

Yes

No